Thank you for your interest in the Philips Lifeline Medical Alert System offered by Winchester Medical Center (WMC). Phillips Lifeline invented the medical alert industry over 40 years ago. With every Lifeline system we offer, the 24/7/365 Lifeline Response Center will get you the help you need, FAST.

**What we offer**: PHILIPS Lifeline Medical Alert Systems come in a range of features and costs to match your needs. No minimum service length and no hidden fees. **WMC handles installation, service, training and billing LOCALLY.**

**HomeSafe Landline:** **AutoAlert Help Button ($44.95) or Manual Help Button ($29.95) Monthly Rental/Monitoring Fee**

* HomeSafe Landline is our most economic medical alert system. There are two parts, a base communicator and a wearable HELP BUTTON. The base is activated by the HELP BUTTON and uses your home phone line.
* We recommend the advanced AutoAlert Help Button. Auto-Alert detects a fall with a built in sensor and automatically summons help when you can’t. It is 95% accurate. “Push for help” is included.
* A lower priced Manual Help Button is available. It does not detect falls and must be pushed by the client.

**HomeSafe Wireless: - AutoAlert Help Button - $56.95 or Manual Help Button $41.95 Monthly Rental/Monitoring Fee**

* If you do NOT have a phone line at home, we offer the latest technology (4G LTE) with internal cell system.
* We recommend the advanced AutoAlert Help Button. Auto-Alert detects a fall with a built in sensor and automatically summons help when you can’t. It is 95% accurate. “Push for help” is included.
* A lower priced Manual Help Button is available. It does not detect falls and the button must be pushed by the client.

**GoSafe 2.0 Mobile System – $44.95 monthly monitoring fee; One-time button purchase of $99.95**

* + Clients with pacemakers/defibrillators can NOT get GoSafe at this time.
  + Our most advanced mobile system. It covers “on-the-go” using a state-of-the-art Mobile Help Buttons.
  + GoSafe provides access to help on the go, as well as in the home. It uses four locating technologies including GPS, WiFi and cellular triangulation technology. It is a pendant with built-in mike and speaker. Must have a good AT&T cellular signal inside the home and outside for it to work. We will test it at install.
  + GoSafe 2.0 Mobile Help Button includes automatic fall detection.
  + **One time purchase price of the Go Safe Mobile Help button is $99.95.**

**Installation options -**

* In home by WMC Technician - One-time Installation fee - $50.00 for all systems. In-home install provides hook-up, testing and training for client and care-givers. A pre-install risk questionnaire to assess both the client and installer is performed for everyone’s safety. OR
* Self-Install - During COVID pandemic, we can send by FEDEX Ground with written instructions on installation, and use with direct number to reach WMC Lifeline for additional help. $20 shipping and handling fee.

**LockBox (Optional**) – WMC offers lockboxes for purchase to securely hide a key for Rescue Squad - $30 to purchase.

# How to get a system:

* Call us to review your needs. If you have email, we can forward the application to you.
* Complete the application and return with the $50 installation fee or the $20 shipping fee as applicable. (Payable to Winchester Medical Center)
* Upon receipt – we call to confirm the install option and set up an appointment to install your system and give personal training on its use.

**We encourage you to stop by to see us.** We will match your needs with the best value system we offer. Office hours are: Monday through Friday, 9:00 a.m. to 4:00 p.m. or contact the Volunteer Services/Lifeline office at: **540-536-8158.**

The Lifeline office is at Winchester Med Ctr. 1840 Amherst St; Winchester, VA and is inside Volunteer Services.

* Volunteer Services is in the South Tower Main entrance of WMC. Enter the main lobby of WMC, turn right, first hallway to the right, and the second door on the right. It is marked Volunteer Service/Lifeline.